



<b>Job Title:</b>	<b>Chargeback Product Manager</b>
<b>Location:</b>	Dunwoody, GA
<b>Job Type:</b>	Full-time
<b>Work Authorization:</b>	United States (required)
<b>Education:</b>	Bachelor's (required)
<b>Chargeback Experience:</b>	2 years minimum (required)

### **Company Description**

Optimized Payments is an Atlanta based analytics and consulting firm helping merchants simplify and reduce the cost of card payments. We are a small, 12-year old, fast growing company looking for talented individuals who want to grow with us. Our client portfolio includes Fortune 500 firms such as Staples, Safeway, Priceline, AutoNation and the U.S. Postal Service.

### **Job Description**

As a Chargeback Product Manager and subject matter expert, you will have a dual roles - 1) support merchant consulting engagements by providing guidance to internal stakeholders and clients regarding their Visa, MasterCard, Discover and American Express chargeback activity and 2) drive Company's chargeback automation efforts.

We are looking for an energetic professional who is passionate about making a difference and has technical skills to analyze data, create new processes and communicate the outcome in a simple way.

### **Skills & Qualifications:**

- Strongly analytical skills with high proficiency in Excel
- Solid understanding of Chargebacks...experience managing chargebacks for a processor or merchant a plus
- Experience in streamlining chargeback representations a strong plus
- Independent, self-motivator, intelligent, entrepreneurial
- Natural communicator
- At minimum holding a Bachelor's degree in Business, Economics, Econometrics, Finance, Statistics or related quantitative degree
- Knowledge of the payments industry, including chargebacks and payment processing
- Experience using BI/data visualizations tools such as Tableau, QlikView, and Power BI a plus

### **Why Consider Optimized Payments?**

- Growing and highly profitable 12-year old payments analytics and consulting firm
- Work with people who share a commitment to serving customers and having fun
- Opportunity to make significant impact to Company, Clients and your career
- Benefits – standard 3-week vacation, stock options, 401k plan, medical benefits, full gym, paid parking
- Opportunity to work remotely 1 or 2 times per week

For any inquiries, contact Anand Goel at [anand@optimizedpmts.com](mailto:anand@optimizedpmts.com)